



In response to the COVID-19 pandemic, we are now processing ICBC insurance by phone and email.

At the Village of Lumby, the health and safety of our employees, clients and communities is our top priority. Due to the ongoing concerns surrounding the COVID-19 outbreak, we are adjusting procedures to keep you and our staff safe while continuing to serve your auto insurance needs.

Although we are limiting access to our office, our staff are still here and available to support you by phone at 250-547-2171. ICBC transactions available through this procedure include:

- Renewals
- Cancellations
- Policy changes
- Temporary Operating Permits
- Storage Policies

Please note that this service is currently unavailable for registration of new plates, vehicle transfers and imports.

Once we have completed your insurance transaction over the phone, we can email them back to you or you can pick up your decal and documents outside the Village office at:

1775 Glencaird Street, Lumby

The Village of Lumby thanks you for your patience and understanding during these unprecedented times.